

JAMES H. AHRENS
Consultant in
Law Enforcement Research,
Study and Training

9309 Clanbrook Court
Fairfax, Virginia 22031

Telephone
(703) 385-7339

January 15, 1987

Michael J. Gelb, Director
High Performance Learning
4613 Davenport Street, N. W.
Washington, D. C. 20016

Dear Michael:

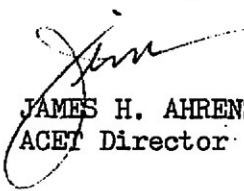
Holding the attention of veteran police officers at mandatory in-service retraining classes is supposed to be very difficult. Getting them deeply involved is considered nearly impossible. Well, at least in Northern Virginia, those thoughts are no longer valid: with your High Performance Learning workshops you have done both and made it look easy in the process.

The written evaluations from the three workshops to date have been an astounding 100% positive. Let me share just a few of the comments: "Michael Gelb is very interesting and his course enjoyable. He made me think and at the same time have fun doing it." "Exciting, useful and worthwhile information... extend it another day." "Michael makes learning easy and desirable. During his two days I felt like a kid again... eager to learn." "Michael's presentation was excellent and totally applicable not only to my life as a police professional but in my personal life as well. I will remember and use his information."

Add these comments and many more like them to what you heard in the classroom, at breaks, etc. and I think it would be safe to conclude that you have won both the participants' interest and respect. It is my opinion that you led them out to a dimension of thinking that they had never reached before and you made it legitimate.

Thank you, Michael, on behalf of the Northern Virginia Criminal Justice Academy, the Fairfax County Public Safety Academy and myself for your time and effort in these past three sessions and in sessions yet to come, which are being looked forward to with enthusiastic anticipation.

Warmest regards,


JAMES H. AHRENS
ACET Director